



COVID-19 Safe House Policy

Updated 8 November 2021

At Cafe Sydney we are committed to the health, safety and wellbeing of our guests, team, suppliers and surrounding community. With the ever-evolving Coronavirus (COVID-19) outbreak, we wish to assure you of our consistent vigilance across our restaurant.

Our full team have been inducted and trained into the COVID House Policy, which will be an on-going process as Australian Government guidelines evolve.

All staff are urged to get tested if they have any symptoms of COVID-19 and immediately self-isolate until a negative result is received. We are monitoring our team's health on a daily basis – temperature, attendance, wellness and contact.

Conditions of entry- Guests, staff and suppliers

In line with health advice of the NSW Government

- Will be denied entry if COVID-19 symptoms are evident.
- All over 16's required to be fully vaccinated and provide proof upon entry or medical exception
- Required to wear a mask- excluding under 12's
- Service NSW QR code check-in in use with manually entered records kept for 4 weeks through Service NSW must provide name and a mobile number.

Restaurant social distancing configuration and hygiene practices

- Density Restriction- 1 person per 2 square meter
- During opening hours we have a trained accredited COVID Officer in service
- Electronic payment is encouraged
- Touchless sanitising dispenser stations are located throughout the restaurant
- Hands must be thoroughly washed and sanitised at regular intervals
- Rigorous, sanitation and disinfectant cleaning on all touch points across our entire restaurant – the dining room and bar, kitchen through to deliveries, and back of house.
- Our restaurant is professionally deep cleaned on a daily basis.
- Our kitchen team is as vigilant as ever in adhering to the guidelines provided by Food Standards Australian New Zealand (FSANZ), who have advised that transmission through food is unlikely and there is no evidence of this occurring with novel coronavirus to date.
- We have established a dedicated safety team within the business to ensure the health and safety of our guests and team members come first.

For the protection of our team, guests and business anyone not complying with the Cafe Sydney House Policy will be asked to vacate the premises. We appreciate your ongoing support.

We look forward to welcoming you into Cafe Sydney, taking a moment to escape, enjoy the view and replace the uncertainty of the times with the familiarity of a delicious meal.