



## COVID House Policy

At Cafe Sydney we are committed to the health, safety and wellbeing of our guests, team, suppliers and surrounding community. With the ever-evolving Coronavirus (COVID-19) outbreak, we wish to assure you of our consistent vigilance across our restaurant.

We have implemented the following stringent safety measures:

During our opening hours we have a trained accredited COVID 'Hero' in service.

Our full team have been inducted and trained into the COVID House Policy, which will be an on-going process as Australian Government guidelines evolve.

We have re-trained all our team members and implemented increased hygiene standards across the business.

We are monitoring our team health on a daily basis – temperature, attendance, wellness and contact.

## Conditions of entry

- Guests, staff and suppliers will be denied entry if COVID-19 symptoms are evident.
- Tracking and tracing – NSW government requires we keep a record of name and a mobile number or email address for all staff, guests, suppliers and contractors for a period of at least 28 days. Service NSW is the NSW Government app QR, a proven mobile based and contactless check-in system that we are using. It is simple, safe and R&CA recommended record keeping system for COVID-19 contact tracing.
- Cafe Sydney performs – "Tracking and tracing" on arrival, it is essential to enter Level 5.
- Masks must be worn by guests on Level 5 before and after seating at table and staff must wear masks at all times.

## Restaurant social distancing configuration and hygiene practices

- Inside 1:4 sqm with 1.5 social distancing
- Outside 1:4 sqm with 1.5 social distancing
- Contactless payment is encouraged.
- Touchless sanitising dispenser stations throughout the restaurant
- Hands must be thoroughly washed and sanitised.
- Rigorous, sanitation and disinfectant cleaning on all touch points across our entire restaurant – the dining room and bar, kitchen through to deliveries, and back of house.
- Our restaurant is professionally deep cleaned on a daily basis.
- Our kitchen team is as vigilant as ever in adhering to the guidelines provided by Food Standards Australian New Zealand (FSANZ), who have advised that transmission through food is unlikely and there is no evidence of this occurring with novel coronavirus to date.
- We have established a dedicated safety team within the business to ensure the health and safety of our guests and team members come first.
- Vertical consumption, as of 4pm 23<sup>rd</sup> June, is prohibited in lines with NSW Health advice.

We appreciate your ongoing support and compliance.

We look forward to welcoming you into Cafe Sydney, taking a moment to escape, enjoy the view and replace the uncertainty of the times with the familiarity of a delicious meal.